



Division of Behavioral Health Services

VISION

All Arizona residents touched by the public behavioral health system are easily able to access high quality prevention, support, rehabilitation and treatment services that have resiliency and recovery principles at their core, which assist them in achieving their unique goals for a desired quality of life in their homes and communities.

MISSION

The mission of the Arizona Department of Health Services, Division of Behavioral Health Services is to provide strong clinical and administrative leadership for Arizona that:

- Recognizes and promotes behavioral health as an integral factor in overall health and wellness;
- Promotes innovative, high-quality, culturally responsive, outcome-based services provided to a diverse population who may face multiple challenges;
- Delivers objective and effective customer service;
- Promotes and fosters recovery, independence and empowerment for service recipients;
- Increases meaningful peer and family voice and involvement;
- Facilitates ongoing and effective clinical supervision for the workforce in the community;
- Emphasizes the importance of accountability for the timeliness and quality of services provided;
- Emphasizes the importance of accountability for the responsible use of finite financial resources; and
- Attracts and retains a caring and highly competent workforce.

VALUES

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| • Integrity and Honesty | • Quality |
| • Collaboration and Communication | • Accountability and Responsiveness |
| • Responsibility | • Diversity and Inclusiveness |
| • Respect and Empowerment | • Credibility and Competency |